# Q1 To what extent does the Tewksbury Police Department develop relationships with community members (e.g., residents, organizations, and groups)?



ANSWER CHOICES	RESPONSES	
Not at all	2.69%	9
A little	2.69%	9
Somewhat	10.75%	36
A lot	29.85% 10	00
To a great extent	54.03% 18	81
TOTAL	33	35

# Q2 To what extent does the Tewksbury Police Department regularly communicate with community members (e.g., websites, e-mails, or public meetings)?



ANSWER CHOICES	RESPONSES	
Not at all	3.32% 1	L1
A little	3.93% 1	L3
Somewhat	13.29% 4	14
A lot	35.35% 11	.7
To a great extent	44.11% 14	46
TOTAL	33	31

# Q3 To what extent does the Tewksbury Police Department make it easy for community members to provide input (e.g., comments, suggestions, and concerns)?



ANSWER CHOICES	RESPONSES	
Not at all	4.89%	16
A little	7.34%	24
Somewhat	23.85%	78
A lot	32.11%	105
To a great extent	31.80%	104
TOTAL	:	327

### Q4 To what extent does the Tewksbury Police Department work together with community members to solve local problems?



ANSWER CHOICES	RESPONSES	
Not at all	5.12%	17
A little	5.42%	18
Somewhat	13.55%	45
A lot	36.45%	121
To a great extent	39.46%	131
TOTAL		332

Q5 Community policing involves officers in the Tewksbury Police Department working with the community to address the causes of crime in an effort to reduce the problems themselves through a wide range of activities. Based on this definition, to what extent do you think the Tewksbury Police Department practices community policing?



ANSWER CHOICES	RESPONSES	
Not at all	6.36%	21
A little	4.85%	16
Somewhat	14.85%	49
A lot	32.42%	107
To a great extent	41.52%	137
TOTAL		330

### Q6 Please select the three (3) issues you think are the greatest problems within your community.





#### Tewksbury Police Department Community Survey

#### Tewksbury Police Department Community Survey

ANSWER CHOICES	RESPONSES	
Burglaries/thefts (auto)	30.94%	95
Burglaries/thefts (residential)	25.73%	79
Child abuse	0.98%	3
Child sexual predators/internet safety	5.21%	16
Disorderly conduct/public intoxication/noise violations	6.51%	20
Disorderly youth (e.g. cruising or gathering)	10.42%	32
Domestic violence (adult)	5.86%	18
Driving under the influence (i.e. alcohol or drugs)	31.92%	98
Drug abuse (e.g. manufacture, sale, or use of illegal/prescription drugs)	56.03%	172
Fraud/identity theft	6.84%	21
Gang activity	1.63%	5
Gun violence	2.28%	7
Hate crimes	1.63%	5
Homeland security problems	1.63%	5
Homeless-or transient-related problems (panhandling)	17.92%	55
Homicide	0.00%	0
Mugging	0.65%	2
Physical assault	2.28%	7
Prostitution	0.98%	3
School safety (e.g. bullying, fighting, or weapons)	16.29%	50
Sexual assault/rape (adult)	0.33%	1
Traffic issues/residential speeding	50.16%	154
Underage drinking	10.42%	32
Vandalism/graffiti	3.91%	12
Total Respondents: 307		

# Q7 To what extent do you feel safe in your community when you are outside alone during the day?



ANSWER CHOICES	RESPONSES	
Not at all	1.58%	5
A little	2.84%	9
Somewhat	8.20%	26
A lot	44.16%	140
To a great extent	43.22%	137
TOTAL		317

# Q8 To what extent do you feel safe in your community when you are outside alone at night?



ANSWER CHOICES	RESPONSES	
Not at all	5.11%	16
A little	6.71%	21
Somewhat	28.43%	89
A lot	39.94% 1.	25
To a great extent	19.81%	62
TOTAL	3	13

### Q9 Over the last 12 months, to what extent have your feelings of safety in your community increased, decreased, or stayed the same?



ANSWER CHOICES	RESPONSES	
Decreased a lot	4.75%	15
Decreased some	9.18%	29
Stayed the same	68.35%	216
Increased some	12.34%	39
Increased a lot	5.38%	17
TOTAL		316

### Q10 To what extent do officers in the Tewksbury Police Department treat people fairly?



ANSWER CHOICES	RESPONSES	
Not at all	4.92%	15
A little	2.95%	9
Somewhat	8.20%	25
A lot	34.43%	105
To a great extent	49.51%	151
TOTAL		305

### Q11 To what extent do officers in the Tewksbury Police Department show concern for community members?



ANSWER CHOICES	RESPONSES	
Not at all	4.87%	15
A little	1.95%	6
Somewhat	9.42%	29
A lot	33.12%	102
To a great extent	50.65%	156
TOTAL		308

# Q12 To what extent are officers in the Tewksbury Police Department respectful?



ANSWER CHOICES	RESPONSES	
Not at all	4.22%	13
A little	2.92%	9
Somewhat	7.79%	24
A lot	29.22%	90
To a great extent	55.84% 1	L72
TOTAL	3	308

# Q13 To what extent is the Tewksbury Police Department responsive to the concerns of community members?



ANSWER CHOICES	RESPONSES	
Not at all	3.91%	12
A little	5.21%	16
Somewhat	9.45%	29
A lot	35.18%	108
To a great extent	46.25%	142
TOTAL		307

#### Q14 To what extent do you trust your law enforcement agency?



ANSWER CHOICES	RESPONSES
Not at all	5.50% 17
A little	3.24% 10
Somewhat	10.68% 33
A lot	22.98% 71
To a great extent	57.61% 178
TOTAL	309

### Q15 Have you had contact with an officer in the Tewksbury Police Department during the past 12 months?



ANSWER CHOICES	RESPONSES	
Yes	53.72%	166
No	46.28%	143
TOTAL		309

### Q16 During your encounter with the officer, to what extent did the officer sufficiently explain his or her actions and procedures?



ANSWER CHOICES	RESPONSES
Not at all	9.47% 16
A little	2.96% 5
Somewhat	7.69% 13
A lot	23.67% 40
To a great extent	56.21% 95
TOTAL	169

### Q17 To what extent is the Tewksbury Police Department addressing the problems that really concern you?



ANSWER CHOICES	RESPONSES	
Not at all	8.31%	25
A little	3.99%	12
Somewhat	22.26%	67
A lot	37.21%	112
To a great extent	28.24%	85
TOTAL	3	301

# Q18 To what extent are you satisfied with the overall performance of the Tewksbury Police Department?



ANSWER CHOICES	RESPONSES	
Not at all	4.58%	14
A little	2.94%	9
Somewhat	10.46%	32
A lot	29.41%	90
To a great extent	52.61%	161
TOTAL		306

#### Q19 How many times in the past 12 months have you had contact with the Tewksbury Police Department for traffic issues (e.g., citation, warning, or vehicle crash)?



ANSWER CHOICES	RESPONSES	
0 times	82.30%	251
1-2 times	15.41%	47
3-4 times	1.31%	4
5-6 times	0.00%	0
7 or more times	0.98%	3
TOTAL		305

# Q20 To what extent are you satisfied with your interaction(s) with your law enforcement agency for traffic issues?



ANSWER CHOICES	RESPONSES	
Very dissatisfied	14.81%	8
Dissatisfied	9.26%	5
Neither satisfied nor dissatisfied	11.11%	6
Satisfied	22.22%	12
Very Satisfied	42.59%	23
TOTAL	5	54

# Q21 How many times in the past 12 months have you had contact with the Tewksbury Police Department for 911 emergency calls?



ANSWER CHOICES	RESPONSES	
0 times	78.88%	239
1-2 times	18.48%	56
3-4 times	2.31%	7
5-6 times	0.00%	0
7 or more times	0.33%	1
TOTAL		303

# Q22 To what extent are you satisfied with your interaction(s) with the Tewksbury Police Department for 911 emergency calls?



ANSWER CHOICES	RESPONSES	
Very dissatisfied	13.85%	9
Dissatisfied	1.54%	1
Neither satisfied nor dissatisfied	4.62%	3
Satisfied	21.54%	14
Very satisfied	58.46%	38
TOTAL		65

#### Q23 How many times in the past 12 months have you had contact with the Tewksbury Police Department for non-emergency calls (e.g., to report a crime or suspicious activity)?



ANSWER CHOICES	RESPONSES	
0 times	64.69%	196
1-2 times	30.03%	91
3-4 times	3.30%	10
5-6 times	1.32%	4
7 or more times	0.66%	2
TOTAL		303

# Q24 To what extent are you satisfied with your interaction(s) with the Tewksbury Police Department for non-emergency calls?



ANSWER CHOICES	RESPONSES
Very dissatisfied	9.35% 10
Dissatisfied	5.61% 6
Neither satisfied or dissatisfied	14.02% 15
Satisfied	25.23% 27
Very satisfied	45.79% 49
TOTAL	107

#### Q25 How many times in the past 12 months have you had contact with the Tewksbury Police Department for other contacts or interactions (e.g., attend a community meeting or talk to an officer on patrol)?



ANSWER CHOICES	RESPONSES
0 times	45.18% 136
1-2 times	32.23% 97
3-4 times	11.30% 34
5-6 times	3.99% 12
7 or more times	7.31% 22
TOTAL	301

# Q26 To what extent are you satisfied with your interaction(s) with the Tewksbury Police Department for other contacts or interactions?



ANSWER CHOICES	RESPONSES
Very dissatisfied	1.20% 2
Dissatisfied	0.60% 1
Neither satisfied nor dissatisfied	5.99% 10
Satisfied	21.56% 36
Very satisfied	70.66% 118
TOTAL	167



#### Q27 About how many years have you lived in Tewksbury?

ANSWER CHOICES	RESPONSES	
Less than 1 year	0.34%	1
1-5 years	9.09%	27
6-10 years	12.12%	36
11-20 years	17.51%	52
21-30 years	25.25%	75
31-40 years	15.49%	46
More than 40 years	19.19%	57
Prefer not to answer	1.01%	3
TOTAL		297



ANSWER CHOICES	RESPONSES	
Male	32.76%	96
Female	63.14%	185
Prefer not to answer	4.10%	12
TOTAL	:	293

Tewksbury Police Department Community Survey



ANSWER CHOICES	RESPONSES
Yes	1.35% 4
No	92.59% 275
Prefer not to answer	6.06% 18
TOTAL	297

### Q29 Are you Hispanic or Latino?



ANSWER CHOICES	RESPONSES	
White	90.88%	269
Black or African American	0.68%	2
Hispanic or Latino	1.01%	3
Asian or Asian American	0.34%	1
American Indian or Alaska Native	0.34%	1
Native Hawaiian or other Pacific Islander	0.00%	0
Another race	0.34%	1
Prefer not to answer	6.42%	19
TOTAL		296

### Q30 What is your race?



ANSWER CHOICES	RESPONSES	
17 years or younger	0.67%	2
18-29 years	6.04%	18
30-39 years	14.43%	43
40-49 years	17.45%	52
50-59 years	24.50%	73
60-69 years	15.77%	47
70 years or older	16.44%	49
Prefer not to answer	4.70%	14
TOTAL		298